



BSNL

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# NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)

MS-II, Q. No. 21 & 17, Atul Grove Road, New Delhi-110001

TF-6/7

Dated:-25-07-2019

To,

Hon'ble Minister of Communications  
and IT  
Sanchar Bhavan  
New Delhi.

**Subject:-** Alarming condition of Telecom Services in BSNL – reg.

Respected Sir,

Respectfully we invite your very kind and urgent attention to our letters No.-TF-6/7, dt-18-06-2019 and 28-06-2019 regarding revival of the PSU. We are glad to note that your honour has declared in the media as well as in the Parliament that the steps are being taken to revive the BSNL. However, the further deterioration in service due to ill financial health has compelled us to solicit your immediate intervention.

Sir, it is submitted that the electric connections of Telephone Exchanges, BTS and offices including customer service centers are being disconnected due to non-payment of bills. Maintenance work is badly affected due to non-payments. Faults are not being rectified occurring in far flung areas due to non-availability of vehicles etc. The rents of buildings/space taken on lease are not being cleared. The landlords are locking the houses/premises. A very pathetic and alarming situation has developed in the field and the image of BSNL is being tarnished. These are causing migration of customers in large number.

We, therefore, sincerely implore upon you, Sir, to very kindly intervene so that financial help is extended to the ailing PSU to meet the present liabilities.

With esteemed regards,

Yours sincerely,

(Chandeshwar Singh)  
General Secretary